



PMS

Billing - Insurance
integration

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Sam was a healthcare professional who ran a successful healthcare practice in the USA. He was struggling with managing his billing and insurance process manually, which were both time-consuming and costly. Plus, there were ample chances to commit errors. While he had an existing PMS, it was not adequate enough. So when he approached us for assistance, our suggestion was to integrate billing and insurance modules into his existing PMS. The goal was to simplify his workflows, infuse efficiency and reduce the chances of errors.

The existing system was cloud-based and performed the tasks of managing medical records and tracking lab inventory. The UI/UX needed to be overhauled and turned into something more intuitive and provision had to be made for multiple role-based permissions.

A customized billing plan was implemented which entailed having several categories for billing. With the new app, a user can easily perform the types of validations that are mandatory before sending a claim to the clearinghouse. The admin has the ability to track the ERA (Electronic Remit Advice) status of a claim, view or print invoices.



We ensured that our solution was in compliance with the binding laws and regulations. Integrated, efficient, and less error-prone, these were the features Sam had visualized the product to possess. He was delighted with the final outcome.