



COMPANY PROFILE
YEAR 2012-13

WELCOME

Company Overview

Organization 12+ years in Software Development and IT services

Skills Broad skills in various technologies & industries

ISO Certification ISO 9001:2008, audited by BM TRADA Cert (UKAS)

Engineering Centers New Delhi, Bhubaneswar, Bengaluru – India

US Sales Reps East Coast and West Coast

People Strength 700+ people, 550+ software engineers

Clients Spread Small/Mid-size clients in US, Europe, Asia, Australasia, Africa
300+ clients in the US and Europe

Projects 1200+ projects delivered successfully over 12 years

Alliances Microsoft, Apple, Adobe, FileMaker, Servoy, Quark ...

Services

Custom Software Development

Full-ownership or Co-development

Software Product Realization

Complete Solutions Provider

Software Porting and Migration

Port, Migrate, Re-engineer

Software Support and Maintenance

Across Multiple Platforms

Software QA/Testing

Black-box to Automated Testing

Managed IT Support

Level 1 and Level 2

Software Project/Product Co-investment

Revenue or IP Sharing

Software Innovation or R&D

Design and Research

Models

Business

Custom Software
Development
Software QA/Testing
Services
Managed IT Services
Sales/Marketing Services

Relationship

Strategic India Partner
Project Success Relationship
Subcontractor
Outsourcing Partner
Remote Software Factory
On-Demand Remote Staff
Augmentation
Pure Sales/Marketing

Billing

Fixed-Price
Fixed-Price variants
Time & Materials,
Time & Materials variants

Delivery

Offshore,
Onsite,
Hybrid

Industries

Publishing, Prepress, Printing Software
Healthcare Software, IT, Data Integration
Mobile Software Products and Solutions
Education, E-learning Software
Logistics, Transportations Software
Distribution/Supply-Chain Software
Gaming and Entertainment Software
Insurance Domain Software
Construction Domain Software
Graphics and Media Software

Skills

Web Technologies

ASP.NET, ColdFusion, Flex, Java, PHP, Ruby, SharePoint, Python, Perl, Lasso, DotNetNuke, ASP.NET MVC, FuseBox, Apache Struts, Apache Cocoon, Spring, Ruby on Rails, CakePHP, Drupal, Zend Framework, Django ...

Mobile Platforms

iOS, Android, BlackBerry, Windows Mobile, PhoneGap, RhoMobile, Appcelerator Titanium, HTML5, JavaScript, SenchaTouch, jQuery Mobile

Desktop Solutions

Mac OSX: Cocoa, REALbasic, Qt, WxWidgets; Windows: C#, VB.NET, AIR, Java

Database Technologies

Microsoft SQL, PostgreSQL, MySQL, Servoy, FileMaker, 4D ...

Plug-ins /Add-ons

Adobe Photoshop, Illustrator, InDesign, Acrobat, QuarkXPress, MS Office ...

Skills (contd.)

Business Intelligence/Reporting Tools

MS Dynamics CRM, MS Dynamics RMS, SQL Server Services - SSAS, SSIS, SSRS, Crystal Reports, JasperReports, Pentaho ...

Business Accounting Software

NetSuite, QuickBooks, MS Dynamics, ...

CMS, E-Commerce, Social-Network Apps, Frameworks or Engines

Joomla, Drupal, WordPress, Typo3, Magento, OSCommerce, Django, DotNetNuke, mojoPortal, MOSS ...

Rich Internet Applications

Flex, Flash, Java, AIR, Silverlight, JavaScript

QA/Testing Skills

Test Automation: QTP, Ruby Watir, Selenium ...

Testing Games, Web/Desktop/Mobile Apps, Web CMS, Enterprise Apps

Business intent

We are a pure services organization, with no intent to cross paths with our clients

Our intent is to grow within our business focus

We have clarity that service business runs on trust and reputation

Legal

We sign reciprocal NDA and Agreement with confidentiality clauses

All copyright and work rights and IP are assigned to the client

All employees are required to sign confidentiality contracts

Practical

Mindfire employees are all 100% full-time; there are no part-timers or contractors

We have 24x7 physical office security; External storage devices aren't allowed

We have strict upload monitoring on our networks

Engineering

The Code-base can be kept at the client's end (on need basis)

Engineering can work via VPN and/or remote desktop

Information Security

Clients' Intellectual Property and Confidentiality is the topmost priority at Mindfire.

Software Development Process

How do we make things work in an offshore or remote development setting?

How do we streamline project management, software development, and offshore development to good effect to deliver projects successfully?

Project management methodology which says what the project team has to do , to manage projects from start to finish, describing every project life cycle step in details – specifically which tasks to complete, when and how.

Software development methodology with practices, techniques, procedures, and rules for what the project team needs to do to execute or implement the work. Our engineering teams have knowledge and experience with various methodologies, such as SDLC (Spiral), Agile (Scrum), RUP or PMBOK, and software solutions framework such as MSF.

A self-evolved **remote development methodology**, with principles and practices based on industry practices, knowledge gained, and lessons learned from various experiences, to strengthen execution in an offshore context and environment.

A self-innovated **CATALYST method™** as a unique answer to problems present in small and medium software project teams, with special consideration for the offshore context. It distils into easy practice the acquired knowledge of working with numerous small-and-medium teams and 1200+ projects, over 12 years.

Project Management Methodology

Defined in terms of phases – initiation, planning, execution, monitoring & control, and closure. The project team follows the process throughout the project lifecycle to steer the projects effectively from initiation to completion.

Initiation: After contract signing and resource acquisition, project is initiated with project handover and project kickoff meetings.

Planning: PM plan is created, to maintain control of the project - includes answers to what, who, when and how questions related to project development or execution.

Execution: The PM directs and manages the overall project execution. The team executes plans and performs the project work in identified stages as per planning, to produce the deliverables . The chosen software development methodology drives the approach towards actual work required to produce the product scope.

Monitoring & Controlling: This is to identify potential problems in a timely manner and take corrective actions. The PM observes the project performance and measures it regularly against the standards & expectations set in the PM plan. This also includes controlling changes, recommending preventive actions, and defect repair activity.

Closure: The closure process finalizes all activities across all project processes to formally closeout the project or project stage.

Software Development Methodology

Typically, teams follow iterative and incremental development based methodologies with the following steps:-

Requirements Analysis: Project team does the Requirements Classification, Conceptual modeling

Architecture & Design: Development team does the Software architectural design, Software detailed design

Software Construction or Implementation: Software engineers perform Design, Program, Test, and use CMS system/methods

Software Testing: Testing team does Test Planning, applies Test Methods, and uses online tools (CMS, Issue-Tracking ...)

Software Maintenance: Begins after warranty period i.e., post-implementation support. Most projects carry a 1-month free post-closure debugging-level support.

The CATALYST™

CONCEPT:

External (to team)
experts available to
the project teams

BENEFITS:

Improvements in
learning, quality,
productivity and
client-satisfaction

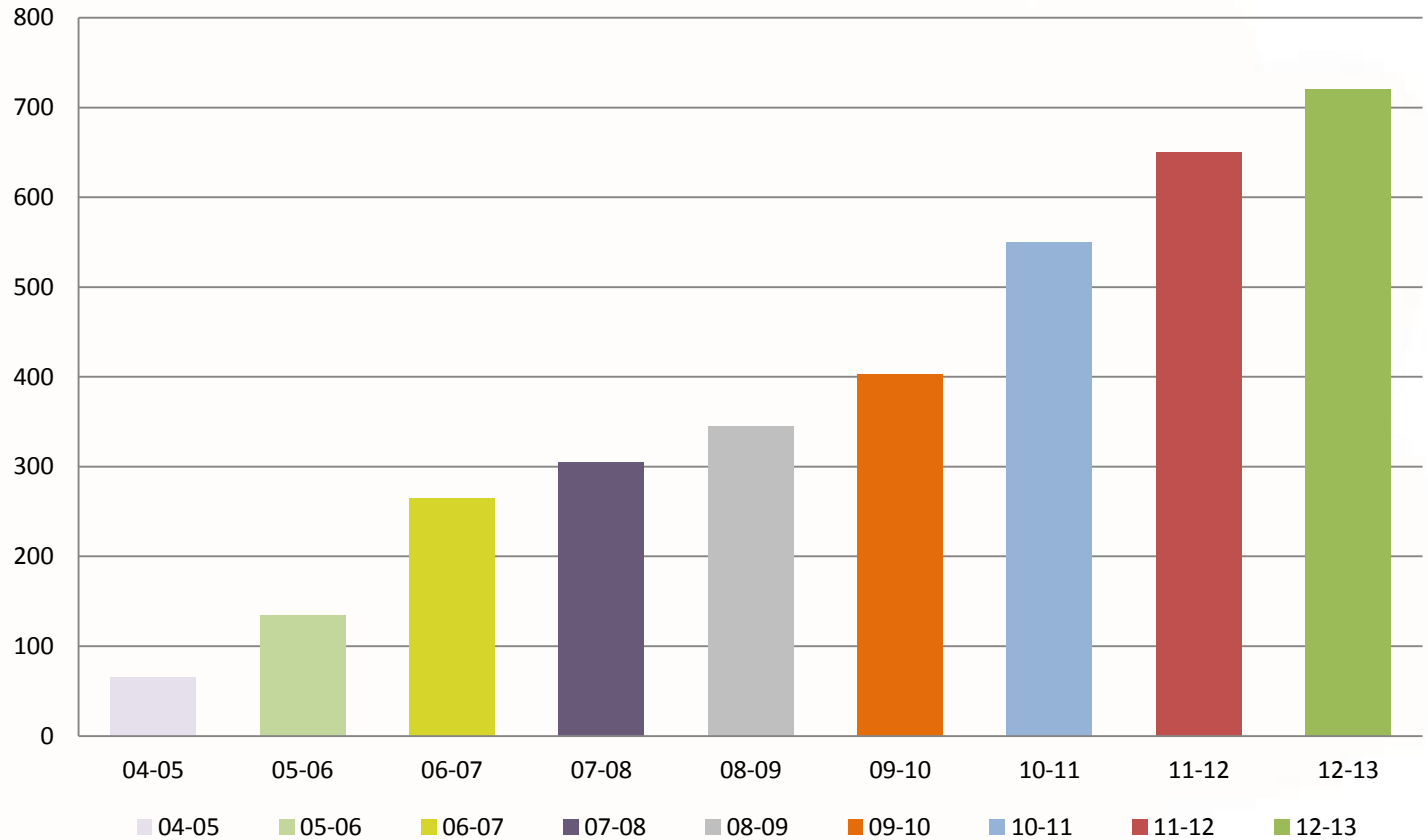
- ✓ **PointCAT** – A team of senior experts in specific knowledge areas – industries, verticals, software engineering, project management, and technologies.
- ✓ **CodeCAT** – A team of senior engineers, to perform design & code reviews, and drive learning & improvements in software engineering practices.
- ✓ **TestCAT** – A team of QA/Test engineers assigned to all engineering groups, to meet QA/testing requirements on each of their projects.
- ✓ **ToolCAT** – A team of experts on software engineering tools, to manage the library of commercial/free tools, and to allocate tools to project teams.
- ✓ **CommCAT** – A team of senior communication specialists to assess & guide on communication abilities, and help identify & select communication methods.

Remote Development Methodology

- ✓ Live Project Monitoring
 - ✓ Clear Issue-Escalation Hierarchy
 - ✓ Clear Communication Schedule
 - ✓ Excellent Communication Setup
 - ✓ Supplemented Information Sharing
 - ✓ Minimum Time(zone) Overlap Flexibility
 - ✓ Same Development Environment Setup
 - ✓ Frequent Build Releases
 - ✓ Acceptance Criteria & Requirements Specs Sign-Off
 - ✓ Onsite Visits on Initiation & at Crucial Steps
 - ✓ Preference to Shorter Stages, Milestones, or Iterations
 - ✓ Schedule Based on Onsite Working Days
- Online PM/Issue-tracking tools, SCC tools
Easier issue escalation
Short weekly status meetings as a minimum
Web conferencing, Internet messaging,
Desktop sharing, VoIP,
Use of formal and informal tools
To ensure day-to-day project communication
Easier issue or scenario reproducibility
Enabling trouble-free integration & frequent client feedback
Requirements capture for each project stage
Business objective understanding & working relationship
To ensure finished product increments
Considering offshore non-working days

Year to Year Employee Strength

Growth



Clients



Work
References

[Case Studies](#)

[Projects](#)

[Skills-specific details](#)

[Industry-specific details](#)

[Newsletter](#)

[Client References](#) – Upon Request



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