



Product Testing across various platforms

Executive Summary

Ever thought of launching a product in the market without being tested? Never would a business launch a product before testing it. Also think of the profit you might miss out, if your product is restricted to a single platform, as there are a lot of potential users for your product in the market worldwide but, they might not have the platform required to access your product. Catering these factors in mind, one of our clients, approached Mindfire Solutions. They wanted professional testers to work on it and that too not at their end. They had existing software used by customers worldwide across multiple platforms and they wanted to ensure that their product functionality is tested with the best of quality assurance processes with a focus on platform compatibility.



Though the client had prepared test cases to test the functionality of their product, they were not comprehensive enough for Mindfire's QA testers as it did not cover all possible scenarios, and touching only the basic functionalities. Mindfire's QA testing unit took the initiative by designing test cases for them to come up with multiple scenarios to test functionality. Test cases were tracked regularly to observe the functionality of the application and make changes accordingly. Thus, Mindfire exceeded client's expectation and ensured that best of service was delivered to the client by delivering a bug free application that could run on any platform.

About our Client

Client Publishing Software Provider | **Location** USA | **Industry** Publishing

Business Situation

Testing of a product, so that it would be functional across various platforms, is a tedious task. QA Testers need to check the functionality of the application across platforms, report if issues occur and also regularly track in order to avoid unusual issues. In order to fetch best results through professional QA testers who would not work at client's end, a software provider to publishing houses in USA had approached Mindfire Solutions.

Mindfire's QA team took immediate charge of the project and designed suitable test cases to follow, in order to cover every possible scenario for best of quality assurance processes to be executed with a focus on platform compatibility. The application was tested across multiple operating systems ranging from Windows 7 and others such as Windows Vista, Windows XP, Windows 2003, Mac 10.4, Mac 10.5, Mac 10.6. For all these operating system's the team at Mindfire created the environment on different hardware and server resources such as Mac, Windows 2003 and Linux. Initially, the client used Waterfall model as the SDLC but, Mindfire used Agile testing methods to ensure highest quality of service delivery to the client. Thus, Mindfire proved its efficiency.

Technologies:

PHP, C/C++, My SQL, MS SQL, Oracle